

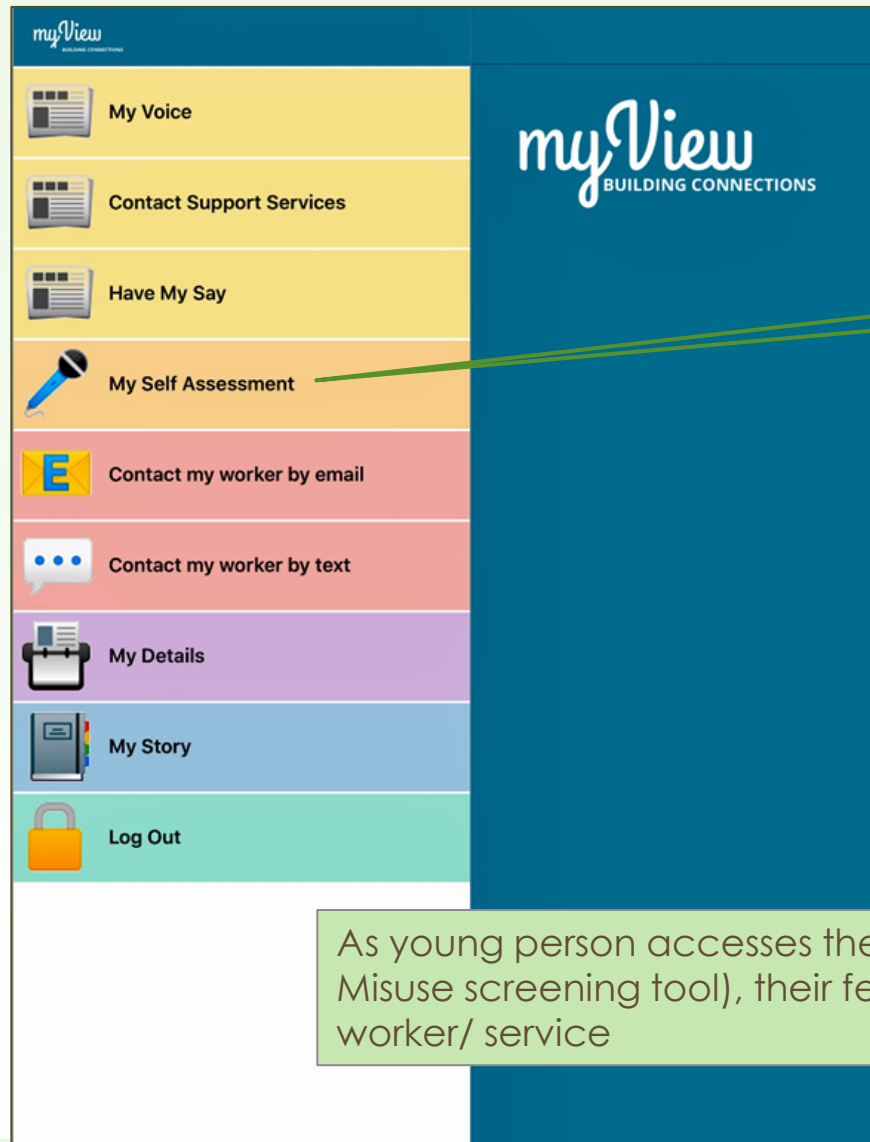
Viewpoint is essentially a communication medium.

It enables children, young people, parents and Carers to directly communicate their attitudes, behaviours and experiences by completing interactive questionnaires in a safe, easy to use and confidential environment similar to that of social networking.

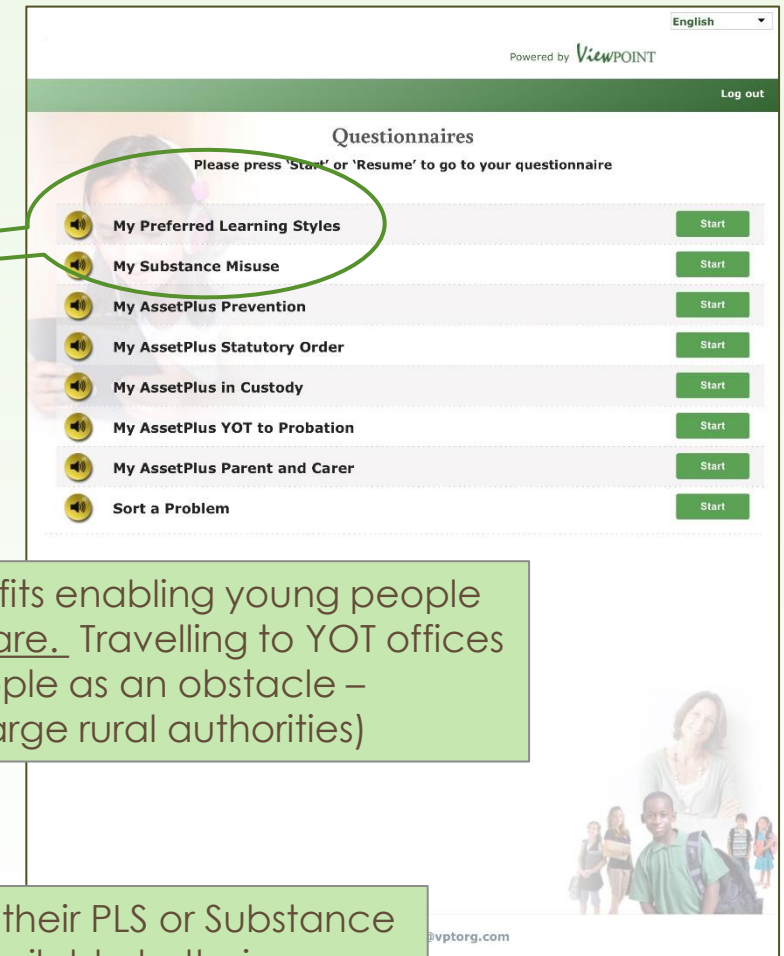
Questionnaires can be accessed online or offline on laptops, smart phones and tablet computers; and in different languages



My Self Assessment: children's services can make available or 'nudge' young people, parents and carers to access and complete their self assessment or screening tool ...



... simply by clicking on the My Self Assessment section of the App

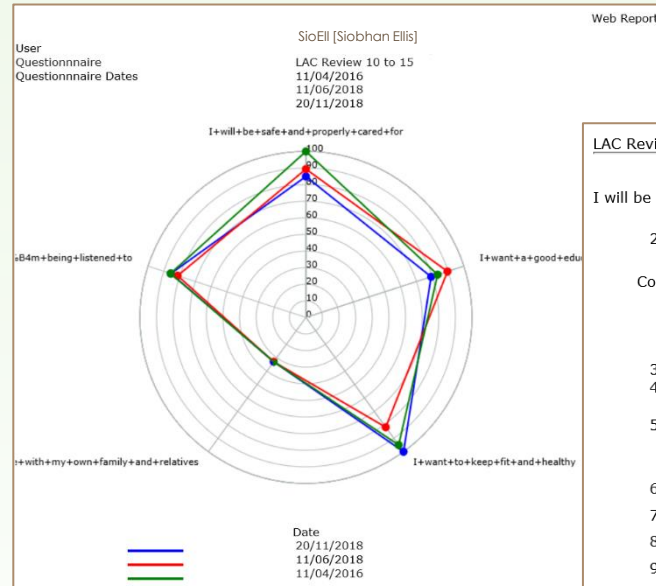


This has the practical benefits enabling young people to participate where they are. Travelling to YOT offices is often cited by young people as an obstacle – particularly those living in large rural authorities)

As young person accesses their self assessment (in this case their PLS or Substance Misuse screening tool), their feedback is saved 'live' and available to their worker/ service

# Viewpoint online graphical reporting: in work with individual young people and their families

These '[Child's Journey](#)' reports were originally designed by and for IROs and conference chairs though now being used by practitioners in any service encouraging and supporting young people and families to directly participate in assessment, review and planning processes.



This example shows one of these reports where the young person has completed their pre-CLA review three times

LAC Review 10 to 15	Answered on 11/04/2016	Answered on 11/06/2018	Answered on 20/11/2018
I will be safe and properly cared for			
2 Do you feel settled where you live now? Click on your answer and then click the forward arrow to move on.	Yes, completely	Yes, completely	Yes, completely
Comment	I like that name a looks after me and treats me really well	There is other kids in the same position as me so they understand what I'm going through and you can understand them and the staff are really caring with us all.	You can do more things what normal kids can't and you get more support
3 Do you have new clothes bought for you?	All the time	All the time	Most of the time
4 Who goes shopping with you for clothes? Click on all the people who go shopping for clothes with you.	Carer	Friends, Carer	Carer
5 What do you spend your pocket money on? Click in the box and type in your answer.	Sweets and DVDs	Presents for people's birthday, my pet hamster, I save up sometimes for things like holiday and I get sweets.	Christmas presents hamster stuff sweets and sometimes I just save it
6 Do you have the things you need for your personal care?	Yes, as much as I like	Yes, as much as I like	Yes, as much as I like
7 Can you have the sorts of food and drink you like?	Yes, definitely	Yes, definitely	Yes, definitely
8 Do you enjoy the food you 're given where you are living?	Always	Sometimes	Often
9 Can you keep your own things safe where you are?	Yes, definitely	Yes, definitely	Most things
11 Do you feel safe where you live now?	Yes definitely	Yes definitely	Yes definitely
12 Does anyone bully or pick on you, where you live now?	Not at all	Not at all	Not at all
Comment		But sometimes people pick on you or call you names if their in a mood but they don't mean it and don't do it continuously	
30 How do you think you get on with Jonathan, Chelsea and staff?	Very well	Very well	Okay
32 Does Jonathan, Chelsea and staff or someone else notice when you have done well at something?	Yes, definitely	Yes, definitely	Yes, definitely
40 Does anyone bully, hurt or upset you at school?	No	Sometimes	No
Comment		The don't bully just when people are annoyed at each other the call each other names but don't mean it	
I will be safe and properly cared for totals	100.00%	89.36%	84.91%

... as the young person completes their self assessment or user feedback questionnaire, their responses are saved straight away enabling their worker to generate distance travelled or child's journey reports

# Viewpoint graphical reporting: in work with individual young people and their families contd.

I want to live with my own family and relatives					
25 Are you able to keep in touch with your family as much as you want?	Not really	↔	Not really	↔	Not really
I want to live with my own family and relatives totals	33.00%		33.00%		33.00%
I feel that I'm being listened to					
31 Is Jonathan, Chelsea and staff someone you can talk to?	Yes, completely	↔	Yes, completely	↓	Yes, sometimes, it depends
59 Are you helped to understand your care plan?			Just about	↔	Just about
60 Do you receive enough information to enable you to make decisions about your future?	Not really	↔	Not really	↑	Yes, as much as I need
61 Do you think your views and opinions are listened to?	Always	↓	Usually	↔	Usually
62 Does your social worker listen to you?	Yes, definitely	↔	Yes, definitely	↔	Yes, definitely
63 Does your social worker visit you as often as you need?	Most of the time	↑	Yes, definitely	↔	Yes, definitely
64 Is your social worker helping to improve things for you and your family?	Yes, definitely	↔	Yes, definitely	↔	Yes, definitely
69 Has your social worker talked to you about your Looked After Review meeting?	Yes, completely	↔	Yes, completely	↔	Yes, completely
73 Do you know that if you are not happy about something, you can get help to make a complaint?	Yes, I know		Yes, I know		Yes, I know
I feel that I'm being listened to totals	85.71%		81.25%		

These reports incorporate graphics to make them engaging and accessible when shared with the young person

They are designed for use in day-to-day practice

